

Clyde Geyer

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Full Stack Developer and IT Support Specialist with 2+ years of experience, seeking a role following my May 2026 graduation.

Education

Rochester Institute of Technology (RIT) | 3.59 GPA

Expected 2026

- Web & Mobile Computing B.S., AI in Society Minor
- Dean's List: Fall 2023, Spring 2024, Fall 2024, Spring 2025, Fall 2025

Professional Experience

Rochester Institute of Technology, Information & Technology Services, Rochester NY

Senior Communications Support Technician, Part Time

Aug 2024 – Present

- Achieving expanded privileges and responsibilities for phone extension management in RingCentral-based phone system.
- Receiving dozens of positive customer feedback surveys for efficient ticket resolution.
- Performing physical repairs and replacements to maintain analog Life Safety Phone network.
- Maintaining both internal and external knowledge bases articles.

Senior Communications Support Technician, Full Time

May 2024 – Aug 2024

- Led a project to add 1000 analog phone line datapoints to NetBox software.
- Performed onboarding & training of new technicians.
- Created textual and visual documentation of call queues, developed internal wiki pages following Atlassian Confluence migration.

Communications Support Technician, Part Time

Nov 2023 – May 2024

- Maintained the campus analog and data network with ethernet jack activations, device troubleshooting, VoIP phone setup, and physical infrastructure repair, interfacing with customers and internal tasks using a ServiceNow ticketing instance.
- Queried and collected 100+ outdated phones after large-scale Avaya Cloud Office phone system migration.

Birchyard LLC, Red Hook NY - Web Developer & Phone System Contractor

Aug 2023

- Created two landing pages following the onboarding of Birchyard partners. Configured settings in RingCentral phone system.

Projects

Golf Card Game (<https://golf.clyde.biz>)

Aug 2025 – Present

- A full-stack project using a layered architecture, built to recreate the card game Golf, online. The client connects with a WebSocket which enables secure real-time multiplayer games. The backend is written in Go which accesses a PostgreSQL database and serves a Next.js frontend. Security wise, Cloudflare Turnstile is used as a CAPTCHA replacement, as well as a secure nonce for registration.

RIT iSchool Info Site (<https://340.clyde.biz>)

Spring 2024

- A data-driven frontend site built using Vite + React.js. Both self-written and external components combined to create a responsive and informative site about the School of Information at RIT.

UNIX Tutorial Website, Web & Mobile II (<https://240.clyde.biz>)

Spring 2023

- Collaborated with group members to develop a website (using HTML, CSS, JS, & PHP) to teach users the basics of UNIX operating systems as well as basic commands with interactive quizzes to assess users' knowledge.

Skills

Development: React.js, Express.js, PostgreSQL, Tailwind CSS, TypeScript, Java, Go, Python, PHP, C#, .NET, Node.js

Software & Platforms: Docker, Git, GitHub Actions, Linux, Figma, Proxmox, VirtualBox, VMWare, AWS, Azure, MS Office

Coursework

Server Programming (ISTE341)

Spring 2025

- Developed dynamic, data centric, and secure web pages and systems, and server-side information services using a variety of languages. Advanced skills in JSON generation and consumption; web config and security; design patterns; web service structures.

Client Programming (ISTE340)

Spring 2024

- Utilizing technologies like React.js and .NET/C# to design, develop, and implement usable, effective clients and client interfaces.